

## MANAGEMENT SYSTEMS

The Company has five management systems in force, compliant with international and national standards ISO 9001:2015 (GOST R ISO 9001), ISO 50001:2018 (GOST R ISO 50001), ISO 14001:2015 (GOST R ISO 14001), ISO 45001:2018 (GOST R ISO 45001-2020), CEN/TS 1655-1 (GOST R 56273.1):

### 1. Quality Management System<sup>34</sup>

A component of the Company's comprehensive management system, designed for provisioning high-quality services in compliance with regulatory documents, needs and expectations of consumers and satisfaction of all stakeholders, incl. employees, shareholders, investors and partners.

### 2. Environment Management System<sup>35</sup>

An element of the Company's comprehensive management system with its organizational structure, mechanisms, procedures and resources required for managing environmental aspects by developing and achieving the goals of environmental policy.

### 3. Energy Management System<sup>36</sup>

A part of the Company's comprehensive management system that has a well-defined structure and aims at achieving provisions from the energy policy by implementing energy-saving and enhanced efficiency programs.

### 4. Occupational Health and Safety Management System<sup>37</sup>

A component of the Company's comprehensive management system, which helps manage risks and improve OH&SM performance indicators.

### 5. Innovation Management System<sup>38</sup>

A part of the Company's comprehensive management system that has a plurality of interrelated or interplaying elements, required for the elaboration of innovation policies and goals as well as goal achievement processes.



Branch	Management systems / Certificate validity period					Certification Body
	ISO 9001	ISO 50001	ISO 14001	ISO 45001	CEN/TS 1655-1	
Sertificates validity	Issued on 21.07.2021, valid through 09.07.2024				Issued on 08.09.2022 valid through 08.09.2025	
HQ	№20829/0	№00178/0	№03657/0	№00025/0	No. ROSS RU.FK11.K 00668 000 Russian Certification Technologies (000 Rostechsert)	
Permenergo	№20829/2	№00178/2	№03657/2	№00025/2		
Sverdlovenergo	№20829/1	№00178/1	№03657/1	№00025/1		
Chelyabenergo	№20829/3	№00178/3	№03657/3	№00025/3		

Generally, the Company's management systems reported positive performance during the reported period.